

## Terms and Conditions for Booking a Rib Ride with Sea N Shore Ltd

In the following Terms and Conditions "The Client" means each group member, individual or their respective parents, and "we, our, us, ourselves" means Sea n Shore Ltd and any associated staff.

Sea N Shore requests that the booker of the activity make all members of the party aware of the risks involved in this activity.

***Caution: Ribs whilst safe and exciting, are also dynamic and are likely to be subjected to significant shock loads. This event will not suit those who have neck, back, hip, knee, ankle or foot problems or any other medical condition made worse by shock loads. Ribs will not suit those who are either pregnant or are significantly overweight.***

***Please ensure that all members of your party are made aware of this information.***

**Making a booking** - You can make a booking enquiry through the website and your details and payment details are recorded. When we have 8 people booked on the trip, you will get confirmation via email and text that the trip will now go ahead. The trip will not go ahead until we get 8 people booked and details for payment taken. On the rare occasion that we sadly have to cancel a trip due to adverse and unsafe weather conditions, we will email, text, and ring you to cancel and possibly arrange a future date. Your payment through our system will not be taken until the trip has 8 people and the weather and sea state has been deemed as safe. This will usually be on the morning of your trip.

**Age Restrictions** – Our ribs are designed primarily for adult passengers. The seats on the main rib are jockey/straddle seats. It is advantageous for all passengers to have both feet on the floor whilst on the trip. We do not drive dangerously but the boats are turned at angles and at times hit waves that can make people who cannot touch the floor unstable. Children who are capable of sitting and holding on are more than welcome to book on the trip as long as they and their parents are fully aware of the seating. We cannot stop the trip and turn around if a child is unhappy and wants to go home. It is the responsibility of the child's parent or guardian to make sure they want to go out on the trip and understand they can't turn around as most days we are on a tight schedule and other peoples trip and future bookings are affected.

**Payment** - Full payment is required before the activity. Payment can be made in the form of a bacs transfer after an invoice has been issued, or by card payment through our booking system on the website, or cash on the day with prior arrangement to do so with owner.

**Changes by you** - Any decrease in party numbers, the client forfeits all monies paid for cancelled members. An increase in party numbers made to a confirmed booking by the Client can only be made by prior arrangement. Wherever possible, we will try to accommodate the changes. Any price increases incurred through the change in arrangements must be paid in full immediately.

**Cancellation by you** - In the event of cancellation by the client or members of their party not attending, Sea N Shore Ltd do not issue refunds or offer alternative dates. We advise clients to take out appropriate insurance that covers cancellation, personal injury and property.

**Changes by us** - Sea N Shore Ltd reserve the right to make changes at any time to the session and services we provide which become necessary due to circumstances beyond our control. If we have to cancel the activity, we will of course offer an alternative date and if unacceptable to the client, we will refund full payment.

**Insurance & Liability** - Sea N Shore Ltd has a comprehensive public liability policy. We are happy to provide a copy of our certificate should you need one. Bookings with Sea N shore do not include travel or personal injury insurance.

**Client Safety** - In the interest of safety, during the activity, the client must comply with all reasonable instructions or advice given to them by us. Failure to comply with our instructions or advice, may result in our right to exclude the client from the session and do not accept any responsibility for any liability, loss expenses or damages arising because of the client's failure to comply. Any monies paid by the client are not returnable.

**Alcohol & Drugs** - Alcohol must not be consumed before the commencement of activity. We reserve the right to exclude the client from the rib ride, if we feel the client is unfit to participate in the activity.

**Customers under the age of 18 years** - All customers under 18 years old must be accompanied by his/her parent or guardian for the duration of the activity. The parent or guardian need to be aware and accept the risks involved in adventure activities and satisfy themselves accordingly.

**Personal insurance** - We advise clients to take out appropriate insurance that covers cancellation, personal injury and property.

**Client Belongings** - We do not accept any responsibility of any kind for the client's property of any description, including cameras, monies, luggage, baggage and vehicle. Property must in all circumstances be the sole responsibility of the client. We take no responsibility for client's keys stored in our vehicles or boats while on the activity; such items are left at the client's risk.